

# SpamJadooMail Help

## User Help Index

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**<http://antispam.datainfosys.net/help/userIndex.htm>**

## Getting Started With SPAMjadoo

### Understanding The SpamJadoo Difference

Before getting started using your new JMail addresses you will need to understand how this system works and what that means for you the user. On the surface, using SpamJadoo Mail addresses will be just like using any email address. In fact, you can use it exactly like a traditional email address. However, if that is all you do you will not be experiencing the power or the protection of The SpamJadoo.

One of your primary goals in using SpamJadoo is to stop the flood of SPAM that you have been getting using your traditional email address. If you are like most email users today, you spend too many hours wading through unwanted and time wasting junk mail. Wouldn't it be nice if you could make all of this SPAM just disappear. It would be even better if you could keep new SPAMMERS from getting their messages to you. Well that is exactly what The SpamJadoo was designed to do. SpamJadoo will block unwanted emails from ever arriving in your inbox. In fact, Titan Key will block unwanted emails from every arriving to your Internet Service Providers network. This will ultimately mean more bandwidth for you to enjoy the Internet.

If that is all SpamJadoo did I am sure you would be happy. However, that is just the beginning of the how using SpamJadoo is going to change your email experience. Your email address is no longer just a traditional Internet email address - it is now a JMail address. What is a JMail address? It is an email address that is protected by The Titan Key. It is an email address that allows you to choose who can send you email. It is a new kind of email address that is LOCKABLE. So what does having a lockable JMail address do for you? Let's consider how you normally use email and suggest ways that your new JMail addresses (that's right addresses) can help improve your email experience.

### Preparing To Use SpamJadoo

Initially you will be using your JMail address just like you would a traditional email address. However, you will want to do a few things to get prepared to unlock the power of using SpamJadoo. Let's consider how you normally use your email for a moment. Probably one of your primary uses of email is to communicate with friends, family, or people you do business with. For many email users around the world this modern form of communication has replaced writing letters.

Another real common use of email is to send and/or receive newsletters. This is another form of communication that has greatly benefited from the power of the Internet. I have many friends who now regularly communicate with their family and friends by sending out a monthly newsletter. Most major news and magazine publications now have an online version available via signup from the Internet. Many times these are delivered to you as a link in an email.

Perhaps one of the most hyped use of the Internet is to shop online. It is also a trend that has slowly caught on and is now consider commonplace. In fact, many of you might find it convenient to order things online. However, newsletters and online shopping are two great ways that SPAMMERS find out about your email address and start sending you unwanted emails. So this is an area where SpamJadoo can really help you out. You can setup specific JMail addresses for each newsletter or magazine you subscribe to. Then only that organization can send you email using that JMail address. They can sell or give away your address, but no one else will be able to use it unless you specifically allow them to.

How many of you in sales and marketing are using email as a way of gather and communicating with your new business leads. Wouldn't it be nice to be able to monitor exactly what leads come in from your various marketing efforts? With JMail addresses you can create a unique JMail for each marketing or sales event. Then anyone who uses that JMail address you will know was a lead from that particular event. You can even make the JMail address only good for a specific period of time.

Are you worried that some email will not get through to you? Well remember, you can always create a few public JMail addresses that you can handout that are wide open. This allows you to publish a public JMail address on your business card and still be protected. If anyone sends you email to your public JMail address and you no

longer want to communicate with them you can quickly tell SpamJadoo to stop accepting email for that user while continuing to communicate with others using the same address.

So that should get you started thinking about how you can use JMail addresses. Now let's look at what you should do to get started using your new SpamJadoo JMail addresses.

## Step One - Start Out In Silent Mode

The best approach for someone that is converting an existing email address into a JMail address is to set SpamJadoo to operate in Silent Mode. In the mode of operation, you can start letting SpamJadoo learn who you send email to. SpamJadoo begins to add all of your outgoing email addresses to your personal whitelist of approved senders. Otherwise in Silent Mode there is no difference for using your traditional email address. Anyone can send email to you and you will receive as normal.

## Create A Few Useful JMail Addresses

Another good thing to do while you are operating in Silent Mode is to create a few new JMail addresses for later use. For example, if you want a public JMail address to use so that you can give anyone you meet that email then create a public JMail. Your current JMail address is by default a public JMail address. You might also want to create a couple private JMails that you will only give out to a select group of people you want to send to you. JMails are easy to create and there is no limit to the number you can have associated with your primary JMail address. You might start thinking about how you will use JMails to control of your Internet email communication.

## Import Your Existing Email Address Book

Another important task you will want to do early on is to import any existing emails from you email address book into your pre-approved whitelist. This task is very simple especially if you are using Outlook or Outlook Express. Don't worry if you are not using one of those two

email clients. You can always upload any email addresses as a text file through our Import Addresses feature within the User Dashboard.

## Build A List Of Your Newsletter Email Addresses

Start putting your newsletters into a separate folder until you have all of your regular ones collected in a folder. Once again, if you use Outlook or Outlook Express you can easily add these addresses to your whitelist through our [handy utility](#) . Otherwise, you will need to put these addresses into a single text file and use the import addresses feature to add all of your newsletters to your whitelist.

## Step Two - Switch To Passive Mode

By this time you should have all of your regular email addresses stored in your whitelist and are ready to move to the next phase of turning on the power of SpamJadoo. You can now switch your operation mode to Passive Mode. In this mode SpamJadoo functions just like Silent mode, except it now begins placing "UNKNOWN" into the header of any incoming email message that is not already in your whitelist.

You can easily see these emails and determine if they are someone you want to communicate with. If they are you can change that address to a pre-approved status easily in your Dashboard. If you can see that they are a SPAMMER you can change the status of that email address to SPAMMER. Titan Key still let their email pass through until you go to Active Mode. At that point SpamJadoo will automatically start blocking any mail from that particular email address.

Other than marking emails with unknown this is the biggest change in Passive Mode.

## Continue Using Email As Usual

How long you operate in Passive Mode is up to you. SpamJadoo will continue to mark incoming emails that it can not validate as

"UNKNOWN". You should soon notice that almost all of the email SpamJadoo marks as "UNKNOWN" is from a SPAMMER sending you unwanted emails. A few might be from someone you want to get email from, so you will need to mark them as pre-approved during this phase of using SpamJadoo. Once you mark them as pre-approved in your Dashboard the "UNKNOWN" tag will no longer be added to emails from this address.

## Examine Your Incoming Emails For Unknowns

Okay, you now have been using your JMail address for long enough. You understand how it works. You have been examining your incoming emails for "UNKNOWN" and have a good understanding of how is sending you unwanted emails. You also have been looking at your Dashboard and seen how Titan Key is placing addresses into the various categories. Anyone you send email to will be added to your pre-approved whitelist and will appear in that area of your Dashboard. Anyone mark as unknown will approve in that area of your Dashboard. Anyone you have marked as a spammer will appear in the SPAMMERS section of your Dashboard.

Enough already - I want the SPAM to go away. So you are ready to start letting SpamJadoo do what it was designed to do - block unwanted emails. You are ready to go activate your SpamJadoo protection.

## Step Three - Switch to Active Mode

Now you can go to the Dashboard and change SpamJadoo's mode of operation to active. At this point things begin to change. First, only those addresses that are on your whitelist as approved senders can send you email in the regular fashion. Second, any address you have marked as a SPAMMER will automatically be blocked and you will not see anymore of their emails again. Everyone one else sending you email will have two things happen the first time they try to send you email.

First, SpamJadoo will reject their email and return an UNKNOWN SENDER error code. Second, SpamJadoo sends a validation

invitation to the address that tried to send you email. If it is someone who actually exists and not an automated SPAMMER program they can respond to your validation invitation and go through a challenge / response validation process. Once they successfully respond to your validation challenge they get added to the validated senders section of the SpamJadoo database and they are now approved senders on your whitelist.

Remember, anyone you send email to is automatically added to your whitelist as a pre-approved sender. One way to avoid new senders getting a challenge response message would be to send them an email first. This opens up the communication channels through SpamJadoo. Another way would be to start using your new JMail addresses.

## Start Giving Out Your JMail Addresses

Okay, now is the time you start giving out your JMail addresses. If you are going to sign-up for a new newsletter or online magazine, create a special JMail just for that purpose. If you create a unique JMail for each new newsletter you want to receive you can ensure that the JMail address you provide can only be used to send you the newsletter you subscribed to. Even if they were to sell or give away your address it will not work for anyone else unless you want it to work.

If you are a business person create a public JMail and have that address printed on your business card. Now anyone that sends to that JMail address will not receive a Challenge / Response validation request. This allows you to continue doing business communications without interruption. However, if you ever start getting emails from someone you don't want to receive email from, you can do one of two things.

One, you can force that person to go through a validation process - in case they are a real person. Two, you can just mark their email address as a SPAMMER and you will no longer get anything from that particular address.

If you start getting lots of unwanted emails you can lock that particular JMail address (you will be able to see which JMail the sender was

using) and only those approved senders can still use the JMail address. Anyone new will just have their emails rejected. If it really gets out of hand you can disable that JMail address, create a new one and start using the new address. You are in control and now through the power of The SpamJadoo you have options at your fingertips to allow you to take charge of your email.

## Check Your Dashboard On A Regular Basis

During the first few days and weeks you start using SpamJadoo in active mode you will want to check the Dashboard daily to see what is going on. Gradually, you will probably notice that you don't go to the Dashboard as often as before. This is because most of the time SpamJadoo will just work and you will not have to do anything. Soon you will only go to the Dashboard to create a new JMail or change the status of a sender's address or make changes in your personal Dashboard settings. Now instead of spending your time deleting SPAM, the power and protection of SpamJadoo will provide you more time to do what you need or want to do.

## Rethink How You Use Email

SpamJadoo's difference does require you to rethink how you use email. Also with just a little thought on your part you can begin to come up with new ways to use JMail addresses. Now you are really starting to take advantage of the power of SpamJadoo. You have flexibility to use email in ways that you do not with traditional email.

## Enjoy The Protection and Freedom of SpamJadoo

SpamJadoo will protect your incoming email and free you from the burdens of SPAM. Using SpamJadoo will also free up valuable bandwidth and resources for your service provider. This in turn should make your overall user experience with your service provider better. So now instead of having to change ISPs and throw away all of those old email addresses that are mostly receiving SPAM, you can reclaim them.

Welcome to the SpamJadoo family of users. We hope your experience using SpamJadoo will be as positive as ours.

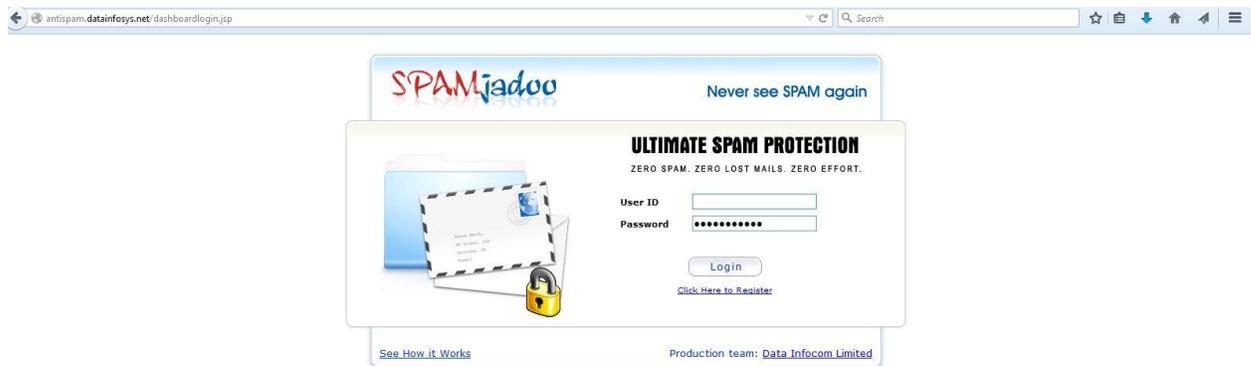
## User Login Help

### Dashboard Login

Two things are needed to login to your Spamjadoo Dashboard:

- Your assigned email address: **username@domain**
- Your assigned email password **\*\*\*\*\*** (actual password will not be shown)

For example,



Don't forget to enter your full email address including the domain portion.

## Main User Dashboard Help

### Purpose of Main User Dashboard

The Dashboard provides you with a summary of your current JMail account. From these page you can quickly see the last six entries in the SpamJadoo database for your pre-approved, invalidated, and validated addresses. You can also see a summary of your defined JMail addresses and aliases. You can also make changes to your user settings from this screen.

## Main User Dashboard - Without Any Entries

This is the main view of you Users Dashboard when you first login. Notice that currently there are no entries in any of the fields in the various parts of the dashboard. Once you start using your new JMail addresses this will change.

The screenshot shows the SPAMjadoo Dashboard interface. At the top, it says "SPAMjadoo Dashboard" and "User". Below that, it says "Logged in as: test@shiv.dil.in" and "Help". The dashboard is divided into several sections, each with a table header and a "View All" link. The sections are: Dashboard (with a search bar and filters), Pre-approved Senders, Unvalidated Senders, Validated Senders, JMail Addresses, Aliases, and Quarantined Mails. Each section has a table header with columns for User Id, Domain, Date of Entry, Policy, Scope, and Delete. The status at the bottom is "Status: Active" and "Auto-approve on CC: True".

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The main Dashboard screen is divided into sections that show you the six most recent entries in that particular portion of the SpamJadoo database. Each section allows you to drill down quickly and see all of the entries in that section. Additionally, you can easily make any changes that need to be made from the screen shown.

# Main User Dashboard - With Entries

SPAMjadoo
Dashboard

User
Help

Logged in as: test@shiv.dil.in
Help

- ▶ Dashboard
- ▶ Add JMail
- ▶ Add Alias
- ▶ Add to Whitelist
- ▶ Search
- ▶ Pre-approved
- ▶ Unvalidated
- ▶ Validated
- ▶ Spammers
- ▶ JMails
- ▶ Aliases
- ▶ Import
- ▶ User Settings
- ▶ Quarantined
- ▶ Getting Started
- ▶ Logout

**Dashboard**

Display entries matching:  (Do Not Enter Domain Name , enter just email Id.) [Help](#)

Pre-approved Senders						<a href="#">View All Pre-approved Senders(2)</a>
User Id	Domain	Date of Entry	Policy	Scope	Delete	
user156	hello.com	28/07/2010 12:04:17 PM	P U S	E D S	✘	
user159	hello.com	28/07/2010 12:04:17 PM	P U S	E D S	✘	

**Unvalidated Senders**

[View All Unvalidated Senders\(3\)](#)

User Id	Domain	Date of Entry	Policy	Scope	Delete	
user148	hello.com	28/07/2010 12:04:17 PM	P U S	E D S	✘	
user158	hello.com	28/07/2010 12:04:17 PM	P U S	E D S	✘	
user160	hello.com	28/07/2010 12:04:17 PM	P U S	E D S	✘	

**Validated Senders**

[View All Validated Senders\(164\)](#)

User Id	Domain	Response Date	Policy	Scope	Delete	
user152	hello.com	28/07/2010 12:13:22 PM	P U S	E D S	✘	
user161	hello.com	28/07/2010 12:13:22 PM	P U S	E D S	✘	
user162	hello.com	28/07/2010 12:13:22 PM	P U S	E D S	✘	
user163	hello.com	28/07/2010 12:13:22 PM	P U S	E D S	✘	
user164	hello.com	28/07/2010 12:13:22 PM	P U S	E D S	✘	
user165	hello.com	28/07/2010 12:13:22 PM	P U S	E D S	✘	

**JMail Addresses**

[View All JMails](#)

JMail	Creation Date	Scope	Exp Type	Exp Days	Limit	Used	Edit	Delete
test.test1@shiv.dil.in	28/07/2010	E D S	N/A	N/A	N/A	0	Edit	✘
test.test2@shiv.dil.in	28/07/2010	E D S	N/A	N/A	N/A	0	Edit	✘

**Aliases**

[View All Aliases](#)

Alias Address	Edit	Delete
test.asl@shiv.dil.in	Edit	✘
test.ads@shiv.dil.in	Edit	✘

**Quarantined Mails**

[View All Quarantine Mails](#)

From	Subject	Mail Size (bytes)	Time	Policy	Scope	Send To inbox	Delete
------	---------	-------------------	------	--------	-------	---------------	--------

Status: Active
Auto-approve on CC: True
[User Settings](#)

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Within each section you will notice that most of the column headers are underlined. This means that you can re-sort that section by that field within the database. The first three major sections of the Dashboard deal with the three types users SpamJadoo will track.

## Add To Whitelist

This option at the top of the Dashboard allows you to add an email address to your Pre-approved Email Addresses. It is called a Whitelist since it represents email addresses that you want to communicate with. Once you select this option you will be taken to a separate screen and asked to provide all of the information needed to add an entry to your Whitelist.

Add to Whitelist		DashBoard	
Display entries matching:	<input type="text"/>	<a href="#">Help</a>	
<input type="button" value="Apply Filter"/>			

## Pre-approved Email Addresses

Pre-approved email addresses are those you have added to the database by one of three methods. These three methods include:

- sending an email to someone
- importing your email addressbook into the Dashboard
- add an entry to the Whitelist

Viewing All Pre-approved Senders					
<a href="#">Pre-approved</a>	<a href="#">Unvalidated</a>	<a href="#">Validated</a>	<a href="#">Spammers</a>	<a href="#">Search</a>	
Pre-approved Senders					
User Id	Domain	Date of Entry ▾	Policy	Scope	<input type="checkbox"/> Delete All
tushar.jiwarajka	gmail.com	04/09/2006 06:56:25 PM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>
anjana	saloragroup.com	04/09/2006 05:07:49 PM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>
tushar	saloragroup.com	04/09/2006 04:44:28 PM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>
sentto-15776904-641-1157136425-anjana=dil.in	returns.groups.yahoo.com	02/09/2006 12:26:31 AM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>
jaijaipur22	gmail.com	01/09/2006 05:02:40 PM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>
guest7	cad.delhi.nic.in	01/09/2006 04:50:35 PM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>
isobel	limpokolako.com	30/08/2006 11:47:38 PM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>
anjana	truworth.in	29/08/2006 05:21:35 PM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>
lalit.malhotra	truworth.in	29/08/2006 05:10:34 PM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>
ashok.srivastava	truworth.in	29/08/2006 05:10:34 PM	☉ P ☉ U ☉ S	☉ E ☉ D ☉ S	<input type="checkbox"/>

1 2 3 4 5 6 7 8 9 10 ...

The above screenshot shows you the four sortable fields as well as the Policy, Scope, and Delete settings. Just click on any one of the sortable fields and you will see the same list re-ordered in the specified sort order.

The Delete column should be easy to understand, you use it to delete that particular entry. Policy and scope will need more explanation.

The Policy column allows you to easily change an entry to one of the three basic types:

- (P)re-approved - email addresses that you have approved
- (I)nvalidated - rejected email addresses that have not been validated through challenge/response
- (S)pammer - known spammer email addresses

The Scope column allows you to set how inclusive or exclusive your policy is going to be. For example, there are three settings:

- (E)mail - this email address only,
- (D)omain - any email address from that domain, and
- (S)ubdomain - any email address from that domain and any of its sub-domains.

Since this main Dashboard screen only shows the six most recent entries to see the other entries requires you to either select the Pre-approved option from the left hand menu or you can click on the option on the right hand side of the pre-approved title line entitled View All Pre-approved Senders.

## Unvalidated Email Addresses

These email addresses are those that have sent you an email, but have not responded to the Challenge/Response or been approved by you. Most of these emails will be SPAMMERS. However, they can also be someone you want to receive mail from as well. You can easily change them into a validated user from this section of the dashboard.

Unvalidated Senders					View All Unvalidated Senders(2)	
User Id	Domain	Date of Entry▼	Policy	Scope	Delete	
comecoercive	routeur.net	04/09/2006 11:27:45 AM	P U S	E D S	X	
sidney	ubi.com	04/09/2006 01:46:00 AM	P U S	E D S	X	

All of the other options and features work the same way as they did for Pre-approved Emails.

## Validated Email Addresses

The Validated Email Addresses contain those addresses that have been validated through the Challenge/Response method. You have the same features and options available in this section of the dashboard as well.

Validated Senders					View All Validated Senders(13)	
User Id	Domain	Response Date▼	Policy	Scope	Delete	
pradeep.jain	truworth.in	16/08/2006 05:28:43 PM	P U S	E D S	X	
mkgaur	yahoo.com	12/08/2006 11:25:04 AM	P U S	E D S	X	
knarooka	extensibleitsolutions.com	25/07/2006 01:19:10 PM	P U S	E D S	X	
hg	datainfocom.in	30/06/2006 10:59:44 AM	P U S	E D S	X	
vijayanjana05	rediffmail.com	17/06/2006 10:18:02 AM	P U S	E D S	X	
deepak_tuch	rediffmail.com	16/06/2006 09:25:12 AM	P U S	E D S	X	

## Left Hand Menu

Always present on each page is the left-hand menu column that will quickly allow you to jump to a new menu option. Each section shown on the main Dashboard has it's own individual help section.

## JMail Address

The JMail Address section shows you the six most recent JMail addresses that you have created. It will also show you the date you created the JMail, the scope that is currently set, the Expiration type and number of days to the that JMail address will expire. The number 999 indicates that their is no expiration date for this JMail. If you want

to change the scope of one of the shown JMail addresses just select the desired scope and it will change immediately.

Add JMail		JMail Addresses						View All JMails	
JMail	Creation Date	Scope	Exp Type	Exp Days	Limit	Used	Edit	Delete	
<a href="mailto:anjana.vahooogroups@dil.in">anjana.vahooogroups@dil.in</a>	23/08/2006	<a href="#">E</a> <a href="#">D</a> <a href="#">S</a>	N/A	N/A	N/A	15	<a href="#">Edit</a>	<a href="#">X</a>	

This section will also tell you how many different email addresses can use this particular JMail address. The number 99 indicates that there is no limit on the number of senders that can send to this JMail address. The Used column indicated how many senders have used this JMail address. The last two columns allow you to edit or delete the JMail address.

You can also sort this section based on JMail addresses, creation date, and scope. There is also a View All JMails option.

## Aliases

This section of the Dashboard allows you to create your own email aliases. This feature allows you to change your email address to whatever you want within reason. There are limitations that are imposed on this feature. You can not become another user that already exists on your email system. You can edit or delete existing aliases from this section of the Dashboard.

Add Alias		Aliases		View All Aliases	
Alias Address		Edit	Delete		
<a href="mailto:anjana.test@dil.in">anjana.test@dil.in</a>		<a href="#">Edit</a>	<a href="#">X</a>		

As is standard with all sections you can select a View All Aliases option to see all defined aliases.

## Quarantined Mails

These email addresses are those that have sent you an email, but have not responded to the Challenge/Response or been approved by you. Most of these emails will be SPAMMERS. However, they can also be someone you want to receive mail from as well. You can

easily change them into a Pre-approved user or Spammer from this section of the dashboard or you can directly send those mails to your inbox.

Quarantined Mails							View All Quarantine Mails	
From	Subject	Mail Size (KB)	Time	Policy	Scope	Send To inbox	Delete	
rajshree279@gmail.com	hello	1470	14:32:00	<b>P U S</b>	<b>E D S</b>	<input type="button" value="Send"/>	<input type="button" value="X"/>	

## Current Status Line

The last section of the User Dashboard is the status line. It tells you your current status, if auto-approve on CC: is turned on, and allows you to change you personalized users settings. As mentioned in the Getting Started section there are three modes of operation for your use of your JMail address.

Status: Greylist

Auto-approve on CC: False

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These thee modes include: silent, passive, and active. See the Getting Started Guide for more information about these three modes. Auto-approve on CC: allows any email senders that have been CC's on one of your validated emails to be automatically added to your Pre-Approved list.

# Main User Dashboard Help

## Purpose of Main User Dashboard

The Dashboard provides you with a summary of your current JMail account. From these page you can quickly see the last six entries in the SpamJadoo database for your pre-approved, invalidated, and validated addresses. You can also see a summary of your defined JMail addresses and aliases. You can also make changes to your user settings from this screen.

## Main User Dashboard - Without Any Entries

This is the main view of your Users Dashboard when you first login. Notice that currently there are no entries in any of the fields in the various parts of the dashboard. Once you start using your new JMail addresses this will change.

**SPAMjadoo Dashboard**

User  
 Logged in as: test@shiv.dil.in [Help](#)

**Dashboard** [Add to Whitelist](#)

Display entries matching:  (Do Not Enter Domain Name , enter just email Id.) [Help](#)

**Pre-approved Senders** [View All Pre-approved Senders\(0\)](#)

User Id	Domain	Date of Entry	Policy	Scope	Delete

**Unvalidated Senders** [View All Unvalidated Senders\(0\)](#)

User Id	Domain	Date of Entry	Policy	Scope	Delete

**Validated Senders** [View All Validated Senders\(0\)](#)

User Id	Domain	Response Date	Policy	Scope	Delete

**JMail Addresses** [View All JMails](#)

JMail	Creation Date	Scope	Exp Type	Exp Days	Limit	Used	Edit	Delete

**Aliases** [View All Aliases](#)

Alias Address	Edit	Delete

**Quarantined Mails** [View All Quarantine Mails](#)

From	Subject	Mail Size (bytes)	Time	Policy	Scope	Send To inbox	Delete

**Logout** Status: Active Auto-approve on CC: True [User Settings](#)

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The main Dashboard screen is divided into sections that show you the six most recent entries in that particular portion of the SpamJadoo database. Each section allows you to drill down quickly and see all of the entries in that section. Additionally, you can easily make any changes that need to be made from the screen shown.

## Main User Dashboard - With Entries

User

Logged in as: test@shiv.dil.in

[Help](#)

- ▶ Dashboard
- ▶ Add JMail
- ▶ Add Alias
- ▶ Add to Whitelist
- ▶ Search
- ▶ Pre-approved
- ▶ Unvalidated
- ▶ Validated
- ▶ Spammers
- ▶ JMails
- ▶ Aliases
- ▶ Import
- ▶ User Settings
- ▶ Quarantined
- ▶ Getting Started
- ▶ Logout

[Add to Whitelist](#) **Dashboard**

Display entries matching:  (Do Not Enter Domain Name , enter just email Id.) [Help](#)

Pre-approved Senders <span style="float: right;"><a href="#">View All Pre-approved Senders(2)</a></span>						
User Id	Domain	Date of Entry	Policy	Scope	Delete	
user156	hello.com	28/07/2010 12:04:17 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	
user159	hello.com	28/07/2010 12:04:17 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	

Unvalidated Senders <span style="float: right;"><a href="#">View All Unvalidated Senders(3)</a></span>						
User Id	Domain	Date of Entry	Policy	Scope	Delete	
user148	hello.com	28/07/2010 12:04:17 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	
user158	hello.com	28/07/2010 12:04:17 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	
user160	hello.com	28/07/2010 12:04:17 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	

Validated Senders <span style="float: right;"><a href="#">View All Validated Senders(164)</a></span>						
User Id	Domain	Response Date	Policy	Scope	Delete	
user152	hello.com	28/07/2010 12:13:22 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	
user161	hello.com	28/07/2010 12:13:22 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	
user162	hello.com	28/07/2010 12:13:22 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	
user163	hello.com	28/07/2010 12:13:22 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	
user164	hello.com	28/07/2010 12:13:22 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	
user165	hello.com	28/07/2010 12:13:22 PM	<span style="border: 1px solid red; padding: 2px;">P</span> <span style="border: 1px solid red; padding: 2px;">U</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	<span style="color: red; font-weight: bold;">✗</span>	

JMail Addresses <span style="float: right;"><a href="#">View All JMails</a></span>									
JMail	Creation Date	Scope	Exp Type	Exp Days	Limit	Used	Edit	Delete	
<a href="mailto:test.test1@shiv.dil.in">test.test1@shiv.dil.in</a>	28/07/2010	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	N/A	N/A	N/A	0	<a href="#">Edit</a>	<span style="color: red; font-weight: bold;">✗</span>	
<a href="mailto:test.test2@shiv.dil.in">test.test2@shiv.dil.in</a>	28/07/2010	<span style="border: 1px solid red; padding: 2px;">E</span> <span style="border: 1px solid red; padding: 2px;">D</span> <span style="border: 1px solid red; padding: 2px;">S</span>	N/A	N/A	N/A	0	<a href="#">Edit</a>	<span style="color: red; font-weight: bold;">✗</span>	

Aliases <span style="float: right;"><a href="#">View All Aliases</a></span>				
Alias Address				Delete
<a href="mailto:test.asl@shiv.dil.in">test.asl@shiv.dil.in</a>				<span style="color: red; font-weight: bold;">✗</span>
<a href="mailto:test.ads@shiv.dil.in">test.ads@shiv.dil.in</a>				<span style="color: red; font-weight: bold;">✗</span>

Quarantined Mails <span style="float: right;"><a href="#">View All Quarantine Mails</a></span>							
From	Subject	Mail Size (bytes)	Time	Policy	Scope	Send To inbox	Delete

Status: Active
Auto-approve on CC: True
[User Settings](#)

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Main User Manual

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Within each section you will notice that most of the column headers are underlined. This means that you can re-sort that section by that field within the database. The first three major sections of the Dashboard deal with the three types users SpamJadoo will track.

## Add To Whitelist

This option at the top of the Dashboard allows you to add an email address to your Pre-approved Email Addresses. It is called a Whitelist since it represents email addresses that you want to communicate with. Once you select this option you will be taken to a separate screen and asked to provide all of the information needed to add an entry to your Whitelist.



The screenshot shows a web interface with a blue header bar. On the left, there is a link labeled "Add to Whitelist". On the right, the word "DashBoard" is displayed. Below the header, the text "Display entries matching:" is followed by an empty text input field. To the right of the input field is a blue link labeled "Help". Below the input field is a button labeled "Apply Filter".

## Pre-approved Email Addresses

Pre-approved email addresses are those you have added to the database by one of three methods. These three methods include:

- sending an email to someone
- importing your email addressbook into the Dashboard
- add an entry to the Whitelist

Viewing All Pre-approved Senders					
Pre-approved <a href="#">Unvalidated</a> <a href="#">Validated</a> <a href="#">Spammers</a> <a href="#">Search</a>					
Pre-approved Senders					
User Id	Domain	Date of Entry	Policy	Scope	<input type="checkbox"/> Delete All
tushar.jiwarajka	gmail.com	04/09/2006 06:56:25 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
anjana	saloragroup.com	04/09/2006 05:07:49 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
tushar	saloragroup.com	04/09/2006 04:44:28 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sentto-15776904-641-1157136425-anjana=dil.in	returns.groups.yahoo.com	02/09/2006 12:26:31 AM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
jaijaipur22	gmail.com	01/09/2006 05:02:40 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
guest7	cad.delhi.nic.in	01/09/2006 04:50:35 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
isobel	limpokolako.com	30/08/2006 11:47:38 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
anjana	truworth.in	29/08/2006 05:21:35 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
lalit.malhotra	truworth.in	29/08/2006 05:10:34 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
ashok.srivastava	truworth.in	29/08/2006 05:10:34 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>

1 2 3 4 5 6 7 8 9 10 ...

The above screenshot shows you the four sortable fields as well as the Policy, Scope, and Delete settings. Just click on any one of the sortable fields and you will see the same list re-ordered in the specified sort order.

The Delete column should be easy to understand, you use it to delete that particular entry. Policy and scope will need more explanation.

The Policy column allows you to easily change an entry to one of the three basic types:

- (P)re-approved - email addresses that you have approved
- (I)nvalidated - rejected email addresses that have not been validated through challenge/response
- (S)pammer - known spammer email addresses

The Scope column allows you to set how inclusive or exclusive your policy is going to be. For example, there are three settings:

- (E)mail - this email address only,
- (D)omain - any email address from that domain, and
- (S)ubdomain - any email address from that domain and any of its sub-domains.

Since this main Dashboard screen only shows the six most recent entries to see the other entries requires you to either select the Pre-approved option from the left hand menu or you can click on the

option on the right hand side of the pre-approved title line entitled View All Pre-approved Senders.

## Unvalidated Email Addresses

These email addresses are those that have sent you an email, but have not responded to the Challenge/Response or been approved by you. Most of these emails will be SPAMMERS. However, they can also be someone you want to receive mail from as well. You can easily change them into a validated user from this section of the dashboard.

Unvalidated Senders						<a href="#">View All Unvalidated Senders(2)</a>
User Id	Domain	Date of Entry	Policy	Scope	Delete	
comecoercive	routeur.net	04/09/2006 11:27:45 AM	P U S	E D S	X	
sidney	ubi.com	04/09/2006 01:46:00 AM	P U S	E D S	X	

All of the other options and features work the same way as they did for Pre-approved Emails.

## Validated Email Addresses

The Validated Email Addresses contain those addresses that have been validated through the Challenge/Response method. You have the same features and options available in this section of the dashboard as well.

Validated Senders						<a href="#">View All Validated Senders(13)</a>
User Id	Domain	Response Date	Policy	Scope	Delete	
pradeep.jain	truworth.in	16/08/2006 05:28:43 PM	P U S	E D S	X	
mkgaur	yahoo.com	12/08/2006 11:25:04 AM	P U S	E D S	X	
knarooka	extensiblesolutions.com	25/07/2006 01:19:10 PM	P U S	E D S	X	
hg	datainfocom.in	30/06/2006 10:59:44 AM	P U S	E D S	X	
vijayanjana05	rediffmail.com	17/06/2006 10:18:02 AM	P U S	E D S	X	
deepak_tuch	rediffmail.com	16/06/2006 09:25:12 AM	P U S	E D S	X	

## Left Hand Menu

Always present on each page is the left-hand menu column that will quickly allow you to jump to a new menu option. Each section shown on the main Dashboard has it's own individual help section.

## JMail Address

The JMail Address section shows you the six most recent JMail addresses that you have created. It will also show you the date you created the JMail, the scope that is currently set, the Expiration type and number of days to the that JMail address will expire. The number 999 indicates that their is no expiration date for this JMail. If you want to change the scope of one of the shown JMail addresses just select the desired scope and it will change immediately.

Add JMail		JMail Addresses						View All JMails	
JMail	Creation Date	Scope	Exp Type	Exp Days	Limit	Used	Edit	Delete	
<a href="mailto:aniana.yahooqroups@dil.in">aniana.yahooqroups@dil.in</a>	23/08/2006	E D S	N/A	N/A	N/A	15	<a href="#">Edit</a>	<a href="#">X</a>	

This section will also tell you how many different email addresses can use this particular JMail address. The number 99 indicates that there is no limit on the number of senders that can send to this JMail address. The Used column indicated how many senders have used this JMail address. The last two columns allow you to edit or delete the JMail address.

You can also sort this section based on JMail addresses, creation date, and scope. There is also a View All JMails option.

## Aliases

This section of the Dashboard allows you to create your own email aliases. This feature allows you to change your email address to whatever you want within reason. There are limitations that are imposed on this feature. You can not become another user that already exists on your email system. You can edit or delete existing aliases from this section of the Dashboard.

Aliases		<a href="#">View All Aliases</a>
<a href="#">Add Alias</a>	<a href="#">Alias Address</a> ▼	<a href="#">Edit</a> <a href="#">Delete</a>
	anjana.test@dil.in	<a href="#">Edit</a> <a href="#">X</a>

As is standard with all sections you can select a View All Aliases option to see all defined aliases.

## Quarantined Mails

These email addresses are those that have sent you an email, but have not responded to the Challenge/Response or been approved by you. Most of these emails will be SPAMMERS. However, they can also be someone you want to receive mail from as well. You can easily change them into a Pre-approved user or Spammer from this section of the dashboard or you can directly send those mails to your inbox.

Quarantined Mails							<a href="#">View All Quarantine Mails</a>
From	Subject	Mail Size (KB)	Time	Policy	Scope	Send To inbox	Delete
rajshree279@gmail.com	hello	1470	14:32:00	<b>P U S</b>	<b>E D S</b>	<input type="button" value="Send"/>	<a href="#">X</a>

## Current Status Line

The last section of the User Dashboard is the status line. It tells you your current status, if auto-approve on CC: is turned on, and allows you to change you personalized users settings. As mentioned in the Getting Started section there are three modes of operation for your use of your JMail address.

Status: Greylist	Auto-approve on CC: False	<a href="#">User Settings</a>
------------------	---------------------------	-------------------------------

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These three modes include: silent, passive, and active. See the Getting Started Guide for more information about these three modes. Auto-approve on CC: allows any email senders that have been CC's on one of your validated emails to be automatically added to your Pre-Approved list.

# Add JMail Help

## Purpose of Add JMail Screen

This screen allows you to add a new JMail address. The template is designed to walk you through the steps needed to add one of the pre-defined JMail addresses.

The Add Availability checks where this JMail already exists or not..

**SPAMjadoo Dashboard**

User: **deepak.singhal@soft.dil.in** Domain: **soft.dil.in** Server: **soft.dil.in** Help

**Add JMail**

JMail Address: **deepak.singhal.**  **@soft.dil.in**

Status:
 

- Enabled:** Accept email from senders according to this KeyMail's policy. Add senders to this KeyMail's list accordingly.
- Locked:** Only allow email according to senders that are already on this KeyMail's list. Reject all others.
- Validating:** Allow email from senders already on this KeyMail's list. Any new senders must first pass the validation test.
- Disabled:** Reject all email sent to this address.
- Quarantine:** Move to Quarantine Folder (Delete mail older than 9 days).

Receive Blank Mail :  Yes  No

What will this JMail be used for?  Making a choice here will automatically set policy details for you below.

**Policy Details**  
 Note: By already selecting what you want to use this JMail for (above), the Policy details are set for you automatically and you can skip this section. Edit Policy details when you want to override the settings or create a custom policy.

Max # of Senders Allowed:
 

- Unlimited
- No more than

Scope:
 

- Email:** Add each different email address sending to this JMail to its list. Each email address counts as 1 sender.
- Domain:** Add each different domain sending to this JMail to its list. Each different DOMAIN sending to this JMail counts as 1 sender.
- Sub Domain:** Add each different domain including its subdomains sending to this JMail to its list. Each different domain, including its subdomains sending to this JMail counts as 1 sender.

Expiration:
 

- Never Expire
- Expire  days after
  - Today
  - The first time an email is sent to this JMail Address

Replace JMail in TO Header:
 

- Do not replace JMail address in TO header field with Primary email address.
- Replace JMail address in TO header field with Primary email address.

Enter any comments (e.g website being used) that will help you recall the purpose of this JMail for later use:

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## JMail Address

The first required bit of information is what unique name to you want to add to your existing JMail address to form a new JMail. How you form new JMails is dictated by your Domain Administrator. Currently, in the setup below, new JMail addresses are formed by adding a unique set of characters after your assigned JMail address. A dot (.) separates the two entries and forms a new entry such as: "JMail.newid@domain"

JMail Address: **gouri.shankar.**  **@soft.dil.in**

## JMail Status

The next required entry is to choose the status for this JMail address from the menu associated with Status.

Status:

- Enabled:**Limited proxy.
- Locked:**No Instantiations.
- Validating:**Sends CR, if user is not in whitelist.
- Disabled:**Keymail Disabled.
- Quarantine:**Move to Quarantine Folder (Delete mail older than 7 days)

There are four options for any JMail address - enabled, locked, validating, disabled and Quarantine.

- Enabled - JMail address is enabled and actively stopping SPAM.
- Locked - JMail address is locked so that only those who have already been sending you email at that particular JMail address can still send mail. Anyone else who tries to send email to the locked JMail address will be rejected.
- Validating - JMail address is in validating mode which will force a challenge/response validation whenever anyone new tries to send an email to this JMail address.
- Disabled - JMail address is disabled and anyone sending email to that JMail address will be rejected.
- Quarantine - All unknown mails move to this quarantine folder & user can set policy & scope on those mails.

## JMail Policy Template

The next required entry is to choose the policy for this JMail address from the pull-down menu associated with policy.

What will this JMail be used for? Normal email usage ▼ Making a choice here will automatically set policy details for you below.

**Policy Details**  
Note: By already selecting what you want to use, the policy details are set for you automatically and you can skip this section. Edit Policy details when you want to.

Max # of Senders Allowed: Normal email usage

- Normal email usage
- Newsletter subscriptions
- Order confirmations/shipping notifications
- Registration requirement
- Single company only
- Single person only
- Short-term email address
- Make my own settings

There are eight pre-defined purposes or policies for any JMail address as shown in the pull-down menu in the above screenshot. These

represent some of the recognized normal uses for a JMail address. The last option allows you to customize the settings and how you want to use your new JMail address.

## JMail Policy Details

The next required section of the Add JMail Address screen allows you to specify the remaining information required to control how your new JMail address will be used.

### Policy Details

Note: By already selecting what you want to use this JMail for (above), the Policy details are set for you automatically and you can skip this section. Edit Policy details when you want to override the settings or create a custom policy.

Max # of Senders Allowed:	<input checked="" type="radio"/> Unlimited <input type="radio"/> No more than <input type="text" value="0"/>
Scope:	<input checked="" type="radio"/> <b>Email:</b> Add each different email address sending to this JMail to its list. Each email address counts as 1 sender. <input type="radio"/> <b>Domain:</b> Add each different domain sending to this JMail to its list. Each different DOMAIN sending to this JMail counts as 1 sender. <input type="radio"/> <b>Sub Domain:</b> Add each different domain including its subdomains sending to this JMail to its list. Each different domain, including its subdomains sending to this JMail counts as 1 sender.
Expiration:	<input checked="" type="radio"/> Never Expire <input type="radio"/> Expire <input type="text" value="0"/> days after <input type="radio"/> Today <input checked="" type="radio"/> The first time an email is sent to this JMail Address
Replace JMail in TO Header:	<input checked="" type="radio"/> Do not replace JMail address in TO header field with Primary email address. <input type="radio"/> Replace JMail address in TO header field with Primary email address.
Enter any comments (e.g website being used) that will help you recall the purpose of this JMail for later use:	<input type="text"/>
<input type="button" value="Create"/>	

- Max # Number of Senders - specify the number of users who are allowed to use this JMail address.
- Scope - specify if this JMail is good only for this address, domain, or sub domain.
- Expiration - specify how long this JMail address will be valid.
- Replace JMail in TO Header - specify JMail address replace in TO header field with primary email address or not.

The last section is a comment box for you to put any information you feel is important to associate with this new JMail address.

Click on the create button to create the new JMail address.

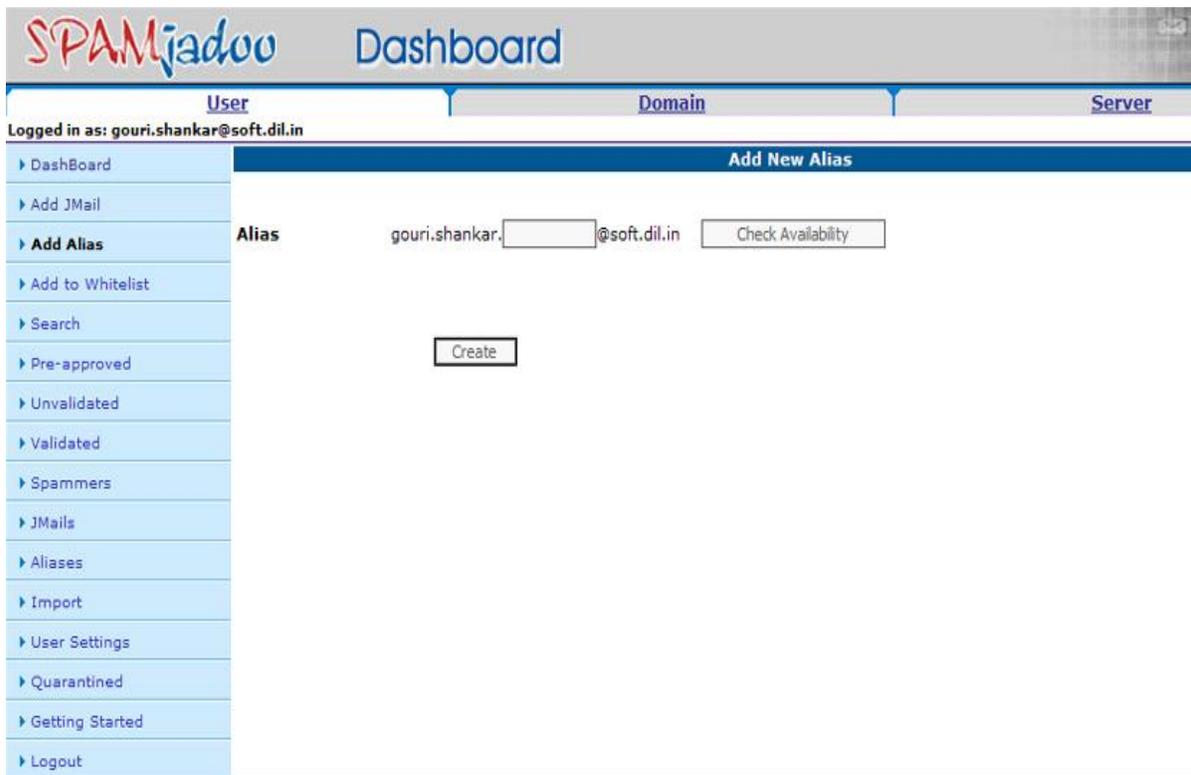
Always present on each page is the left-hand menu column that will quickly allow you to jump to a new menu option.

## Add Aliases Help

### Purpose of Add Aliases Screen

This screen allows you to add a new alias address. The process is straight forward with only a few basic rules to remember. You can create any number of aliases you want. There is no limit to the number of aliases you can have. All aliases will be added to your primary JMail address. As you see below you will be forming a new alias by inserting a unique id into the middle of your existing mail address

For example if your current email address is "anjana@dil.in" you can create aliases by added a new unique id after the anjana part of your Mail address. If you chose bill as your unique id your alias becomes: "anjana.bill@dil.in"



## Add To Whitelist Help

### Purpose of Add to Whitelist Screen

This screen allows you to add a new email address to your pre-approved senders list, place them on your known spammers list or require the sender to validate before you start communication. The template is designed to walk you through the steps needed to add a new email address to your whitelist. Remember you can also import existing email address books via the import feature. Also every time you send someone new an email they will be automatically added to your whitelist.

### Add To Whitelist Screen

The screenshot shows the 'Add to Whitelist' interface in the SPAMjadoo Dashboard. It features a left-hand navigation menu with options like 'Dashboard', 'Add JMail', 'Add Alias', 'Add to Whitelist', 'Search', 'Pre-approved', 'Unvalidated', 'Validated', 'Spammers', 'JMails', 'Aliases', 'Import', 'User Settings', 'Quarantined', 'Getting Started', and 'Logout'. The main form area is titled 'Add to Whitelist' and contains an 'Email Address' input field, a 'Policy' section with three radio button options, and a 'Scope' section with three radio button options. A 'Create' button is located at the bottom of the form.

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## Adding A New Email Address

There are three steps to adding a new email address to your pre-approved whitelist.

- address - email address to be added
- policy - is the new address a pre-approved sender, a spammer, or invalidated sender
- scope - will you allow communication with this email address only, other email addresses that are in the same domain or email addresses that are from the same domain and any subdomain within that domain.

The scope allows you to make your JMail address a private address for this individual or open it up to other email senders in the same domain.

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# Search Whitelist Help

## Purpose of Search Whitelist Screen

This screen allows you to search through the database entries and see who is listed in the various portions of your SpamJadoo database. The search feature is a very powerful feature that you can use to match email addresses or portions of email addresses. You can also apply various filters to modify your search as well.

We have also included a few pre-defined searches because there are the most likely type of searches you will want to perform.

The screenshot shows the SPAMjadoo Dashboard with a search interface. The dashboard header includes the logo and the word "Dashboard". Below the header, the user is logged in as "anjana@dil.in". The search interface includes a sidebar with navigation options: DashBoard, Add JMails, Add Alias, Add to Whitelist, Search, Pre-approved, Unvalidated, Validated, Spammers, JMails, Aliases, Import, User Settings, Quarantined, Getting Started, and Logout. The search area has a "Search" tab and a "Pre-approved Unvalidated Validated Spammers Quarantined Search" section. The search criteria are: "Show all entries whose email address match: \*", "And policy is: Ignore (selected), Pre-approved, Validated, Unvalidated, Spammer, Quarantine", "And scope is: Ignore (selected), Email, Domain, Subdomains", and "And Date of Entry is: After: 04/09/2006 [calendar icon] [DD/MM/YYYY] And before: 04/09/2006 [calendar icon] [DD/MM/YYYY]". There are "Search" and "Help" buttons at the bottom of the search area.

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## Pre-defined Searches

There are five pre-defined searches to choose from. You view the following information from your SpamJadoo database entries.

- Pre-approved
- Invalidated
- Validated
- Spammers
- Quarantined

Selecting any one of the above five pre-defined searches will automatically bring that view up on the screen.

## Defining Your Own Custom Search

You can define your own custom searches by filling in the search template shown below.

The screenshot shows a search interface with a blue header bar containing the word "Search". Below the header, there are several underlined links: "Pre-approved", "Unvalidated", "Validated", "Spammers", "Quarantined", and "Search". The main content area contains the following search criteria options:

Show all entries whose email address match:

And policy is:  Ignore  Pre-approved  Validated  Unvalidated  Spammer  Quarantine

And scope is:  Ignore  Email  Domain  Subdomains

And Date of Entry is:

After:   [DD/MM/YYYY] And before:   [DD/MM/YYYY]

At the bottom right, there are two buttons: "Search" and "Help".

You can use wildcard \* as part of your search criteria. However, be prepared for some interesting search results. For example consider the following example. I know the users name has the name "anjana" in it, but I don't remember how it's spelled. I enter the following in the address match dialog box "anjana\*".

## Searching With Wildcard Example

**Search**

[Pre-approved](#) [Unvalidated](#) [Validated](#) [Spammers](#) [Quarantined](#) [Search](#)

Show all entries whose email address match:

And policy is:  Ignore  Pre-approved  Validated  Unvalidated  Spammer  Quarantine

And scope is:  Ignore  Email  Domain  Subdomains

And Date of Entry is:

After:  [DD/MM/YYYY] And before:  [DD/MM/YYYY]

[Help](#)

As you can see I have entered the simple wildcard search with "anjana\*" in the dialog box and now look at the results shown below.

## Wildcard Search Results

Search Result					
Pre-approved Senders					
User Id	Domain	Date of Entry	Policy	Scope	Delete
anjana	saloragroup.com	04/09/2006 05:07:49 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sentto-15776904-641-1157136425-anjana=dil.in	returns.groups.yahoo.com	02/09/2006 12:26:31 AM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
anjana	truworth.in	29/08/2006 05:21:35 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sentto-15776904-640-1156440249-anjana=dil.in	returns.groups.yahoo.com	24/08/2006 11:03:25 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sentto-18517701-14-1156397018-anjana=dil.in	returns.groups.yahoo.com	24/08/2006 11:02:52 AM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sentto-18517701-13-1156351615-anjana=dil.in	returns.groups.yahoo.com	23/08/2006 10:26:15 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sentto-18517701-12-1156349153-anjana=dil.in	returns.groups.yahoo.com	23/08/2006 09:45:19 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sentto-18517701-11-1156348509-anjana=dil.in	returns.groups.yahoo.com	23/08/2006 09:34:29 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sentto-18517701-10-1156341137-anjana=dil.in	returns.groups.yahoo.com	23/08/2006 07:31:30 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sentto-18517701-9-1156338390-anjana=dil.in	returns.groups.yahoo.com	23/08/2006 06:45:48 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>

[1](#) [2](#) [3](#)

## Searching Results Discussion

It has return everyone who has the word "anjana" in their email address. Where you place the wildcard will also make a big difference as well. You can place it on either side of the "@" of an email address. If you place the wildcard symbol on the left side of the email

address it will return all emails that match on the username portion of the email. If you place the wildcard symbol on the right side of the email address it will return all emails that match on the domain name portion of the email address. Now through in the policy and scope variables and you will be able to create some very powerful and interesting custom searches.

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## User View All Help

### Purpose of User View All Screens

Since the main user Dashboard only shows the most recent six entries in your JMail database you will need an easy way to view the remaining entries in the database. We do this through the View All ... option listed on the upper right hand side of each the five main sections of the User Dashboard. There are five View All options to chose from.

- View All Pre-approved
- View All Invalidated
- View All Validated
- View All Spammers
- View All Quarantine

### View All Pre-approved Screen

This View All option provides you a list of all of the email senders that you have pre-approved. Remember that you can pre-approve senders by adding a pre-approved entry to the whitelist. You can also pre-approve email senders by sending them an email first. You can also import email senders in your email address database right into your pre-approved whitelist. Finally, you can change any email sender's status to pre-approved from the Dashboard.

**SPAMjadoo Dashboard**

User: [User](#) Domain: [Domain](#) Server: [Server](#)

Logged in as: [deepak.singhal@soft.dil.in](#) [Help](#)

Viewing All Pre-approved Senders

Pre-approved [Unvalidated](#) [Validated](#) [Spammers](#) [Search](#)

Pre-approved Senders								
User Id	Domain	Date of Entry	Policy	Scope	Copy	Delete	All	
ad	datainfocom.in	29/04/2008 05:54:38 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		
skg	dil.in	29/04/2008 05:54:24 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		
webmaster	dil.in	29/04/2008 05:52:23 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		
raje	vasundhararaje.in	29/04/2008 05:52:20 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		
akd	dil.in	29/04/2008 05:50:55 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		
pk	headstartconsulting.in	29/04/2008 05:49:24 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		
jitendra	nafanuksan.com	29/04/2008 05:48:55 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		
rks	datainfocom.in	29/04/2008 05:40:26 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		
ajit	dil.in	29/04/2008 05:30:55 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		
smurgai	headstartconsulting.in	29/04/2008 05:30:08 PM	P U S	E D S	<input type="checkbox"/>	<input type="checkbox"/>		

1 2 3 4 5 6 7

Save Changes Delete Checked Copy To Domain

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## View All Unvalidated

The next View All screen is to view all invalidated senders. These are email addresses that have sent you an email. SpamJadoo has rejected their email and sent them a challenge and they did NOT respond to the Challenge / Response. Chances are very good that anyone in this group is a SPAMMER. So you have the option of changing them to a SPAMMER from this view or delete the entry totally out of your database.

Viewing All Unvalidated Senders					
<a href="#">Pre-approved</a> <a href="#">Unvalidated</a> <a href="#">Validated</a> <a href="#">Spammers</a> <a href="#">Search</a>					
Unvalidated Senders					
User Id	Domain	Date of Entry▼	Policy	Scope	<input type="checkbox"/> Delete All
rajshree279	gmail.com	04/09/2006 02:32:08 PM	<input type="radio"/> P <input checked="" type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
comecoercive	routeur.net	04/09/2006 11:27:45 AM	<input type="radio"/> P <input checked="" type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
sidney	ubi.com	04/09/2006 01:46:00 AM	<input type="radio"/> P <input checked="" type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>

There are four View All options can be selected from the menus at the top of the screen as shown by the underlined selected options. Also you can select the same views from the quick menu on the left hand side of the Dashboard screens.

### View All Validated

This screen will show all of your currently validated email senders. This means that all of these people have responded to the Challenge / Response message Spam Jadoo sent after bouncing their initial message.

### Viewing All Validated Senders

[Pre-approved](#) [Unvalidated](#) **Validated** [Spammers](#) [Search](#)

Validated Senders					
User Id	Domain	Response Date	Policy	Scope	<input type="checkbox"/> Delete All
pradeep.jain	truworth.in	16/08/2006 05:28:43 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
mkgaur	yahoo.com	12/08/2006 11:25:04 AM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
knarooka	extensibleitsolutions.com	25/07/2006 01:19:10 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
hg	datainfocom.in	30/06/2006 10:59:44 AM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
vijayanjana05	rediffmail.com	17/06/2006 10:18:02 AM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
deepak_tuch	rediffmail.com	16/06/2006 09:25:12 AM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
erp	datainfocom.in	07/06/2006 12:30:32 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
snehasneh	hotmail.com	04/05/2006 02:20:54 PM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
harry.jas	gmail.com	11/04/2006 09:34:47 AM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
soneeshrai	hotmail.com	06/04/2006 10:37:42 AM	<input checked="" type="radio"/> P <input type="radio"/> U <input type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>

1 2

Save Changes

Delete Checked

### View All Spammers

This screen will show all of your currently Spammers email senders that you or SpamJadoo have labeled as a SPAMMER.

### Viewing All Spammers

[Pre-approved](#) [Unvalidated](#) [Validated](#) **Spammers** [Search](#)

Spammers					
User Id	Domain	Date of Entry	Policy	Scope	<input type="checkbox"/> Delete All
vikasmaheshwari	invitation.sms.ac	09/03/2006 01:12:17 AM	<input type="radio"/> P <input type="radio"/> U <input checked="" type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>
newsletter	sswug.org	02/03/2006 05:07:53 PM	<input type="radio"/> P <input type="radio"/> U <input checked="" type="radio"/> S	<input checked="" type="radio"/> E <input type="radio"/> D <input type="radio"/> S	<input type="checkbox"/>

1

Save Changes

Delete Checked

### View All Quarantined senders

This screen will show all of your currently Quarantine email senders that you or SpamJadoo have labeled as a Quarantined.



You can still do a custom search and set up your own unique way to view the data.

If any one of the View All ... options has more email addresses than can be shown in a single screen you will see a clickable number for each additional page of addresses in the SpamJadoo database for that particular view.

Always present on each page is the left-hand menu column that will quickly allow you to jump to a new menu option.

## User View All Jmails Help

### Purpose of User View All Jmails Screen

Since the main user Dashboard only shows the most recent six entries in your Key Mail database you will need an easy way to view the remaining entries in the database. We do this through the View All ... option listed on the upper right hand side of each the five main sections of the User Dashboard.

### View All Jmails Screen

This screen shows you all of the Jmails you currently have defined. Notice that you change make quick on the screen changes to the Scope as well as delete a JMail. You can also select several Jmails to be deleted and do the deletion in batch mode. You can also edit any individual JMail address and make changes in the other settings as well.

[User](#)                      [Domain](#)                      [Server](#)

Logged in as: [deepak.singhal@soft.dil.in](#) [Help](#)

Add JMails	Viewing All JMails									
JMail	Creation Date	Scope	Exp Type	Exp Days	Limit	Used	Edit	Delete All		
<a href="#">deepak.singhal.1@soft.dil.in</a>	29/06/2007	<span style="border: 1px solid black; padding: 2px;">E</span> <span style="border: 1px solid black; padding: 2px;">D</span> <span style="border: 1px solid black; padding: 2px;">S</span>	A	10	1	[0]	<a href="#">Edit</a>	<input type="checkbox"/>		
<div style="border: 1px solid black; padding: 5px; display: inline-block;">Delete Checked</div>										

- ▶ Dashboard
- ▶ Add JMail
- ▶ Add Alias
- ▶ Add to Whitelist
- ▶ Search
- ▶ Pre-approved
- ▶ Unvalidated
- ▶ Validated
- ▶ Spammers
- ▶ JMails**
- ▶ Aliases
- ▶ Import
- ▶ User Settings
- ▶ Quarantined
- ▶ Getting Started
- ▶ Logout

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# User View All Aliases Help

## Purpose of View All Aliases Screen

Since the main user Dashboard only shows the most recent six entries in your JMail database you will need an easy way to view the remaining entries in the database. We do this through the View All ... option listed on the upper right hand side of each the five main sections of the User Dashboard.

## View All Aliases Screen

This screen will show all of your currently defined email aliases. You can delete any alias or edit it from this screen. You also have the option to add a new alias from this screen as well. Notice the highlighted and underline word "Alias" shown below. This option will reverse the current sort order of aliases displayed.

	<u>Alias Address</u>	Edit	Delete All
	anjana.test@dil.in	<a href="#">Edit</a>	<input type="checkbox"/>
	anjana.dhaka@dil.in	<a href="#">Edit</a>	<input type="checkbox"/>
	anjana.customer@dil.in	<a href="#">Edit</a>	<input type="checkbox"/>

Delete Checked

# Import Help

## Purpose of Import Help

This screen allows you to upload and add any existing email addresses you have in your email address book to your Whitelist in the SpamJadoo database.

## Import Addresses Screen

You will need to have all of your email addresses saved in a text file. All you need is the actual addresses in a text file - one address for each line of the file. Once you have the file saved into .txt format you can browse for the file or enter the filename in the dialog box shown below. You then have to specify the scope for each email address from one of the three choices shown.

The screenshot shows the SPAMjadoo Dashboard interface. At the top, the logo 'SPAMjadoo' is on the left and 'Dashboard' is on the right. Below the logo, there are fields for 'User' (gouri.shankar@soft.dil.in) and 'Domain'. A navigation menu on the left lists various options: DashBoard, Add JMail, Add Alias, Add to Whitelist, Search, Pre-approved, Unvalidated, Validated, Spammers, JMails, Aliases, Import, User Settings, Quarantined, Getting Started, and Logout. The main content area is titled 'Import Pre-approved email addresses to User whitelist'. It contains the following text and form elements:

- Click the "Browse" button to select a plain text file (.txt format) containing one email address per import.**
- Select File:  Browse...
- [Click Here](#) for adding addresses automatically through tool
- The policy to apply to each email in this file will be "Pre-approved".
- The policy to apply to each email in this file will be "Spammer".
- The scope of each email address in this file will be:**
  - Email only: Accept subsequent emails from the sender's specific email addresses listed.
  - Domain: Accept subsequent emails from any sender in the domain of the emails listed.
  - Subdomain: Accept subsequent emails from any sender in the domain OR subdomain of the email.
- When you have selected the file to import, click 'Import Pre-approved senders'.
-

The last step is for you to click on the Import Pre-approved Senders button seen above. This will allow SpamJadoo to add each entry in your text file to your pre-approved Whitelist. We also provide utilities for address book uploads for Outlook and Outlook Express. These are separate utilities that you run prior to uploading your addresses.

## User Settings Help

### Purpose of the User Settings Screen

This screen allows you to change the way SpamJadoo works for you. There are settings that your Domain Administrator specifies and then SpamJadoo allows you as a user to make certain custom changes to your Dashboard as well. This is the initial screen. In this screen the spam protection level of user is set. This can be high, medium, low, learning and none.

### User Settings Screen

The screenshot shows the SpamJadoo user interface. At the top, it says 'SPAMjadoo Dashboard'. Below that, there are tabs for 'User', 'Domain', and 'Server'. The user is logged in as 'deepak.singhal@soft.dil.in'. The main content area is titled 'Edit User Settings'. Under 'Spam Protection Level', there are radio buttons for 'High' (selected), 'Medium', 'Low', 'Learning', and 'None'. To the right of these buttons is a link for 'Advance Settings'. Below the radio buttons, there is a text box explaining the 'challenge' mode: 'This mode provides the highest level protection from spam. All the unknown senders will be rejected and an automatic challenge response sent to them for validation. If the sender is genuine, sender will follow the challenge response to validate and than resend the email. This mode eliminates 100% of auto-generated spam and virus attacks.' Below this text is another note: 'It is advisable to import your contact list in Preapproved before you switch on to highest level of protection.' There are also links for 'Show User Profile', 'Show Jmail Settings', 'Show Challenge Settings', 'Show Other Settings', and 'Show Bayesian Filter'. At the bottom of the settings area are 'Save' and 'Reset' buttons. On the left side, there is a sidebar with navigation links: 'Dashboard', 'Add JMail', 'Add Alias', 'Add to Whitelist', 'Search', 'Pre-approved', 'Unvalidated', 'Validated', 'Spammers', 'JMails', 'Aliases', 'Import', 'User Settings', 'Quarantined', 'Getting Started', and 'Logout'.

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## Show/Hide User Profile

In this section user can enter its personal information such as name and email address. User can show hide the user profile settings through the toggle link.

### [Hide User Profile](#)

First Name:	<input type="text" value="gouri.shankar"/>
Last Name:	<input type="text" value="gouri.shankar"/>
Internet Email Address:	<b>gouri.shankar@soft.dil.in</b>
Forward all email to this address:	<input type="text"/>
Alternate FROM email address:	<input type="text"/>

Enter the FROM email address you prefer to display on your Challenge emails instead of the system default, "Internet Email Address" above.

## Show/Hide JMail Settings

.In Show/Hide JMail Settings a user can deal with options related with Jmails. If user checks the option Insert , then the users JMail is inserted before the subject of the receiving mail. If user selects the option Append , then JMail is appended to the subject of the received mail. And if Do not put email to subject line is selected , then Jmail is not used in subject of received mail.

### [Hide Jmail Settings](#)

JMails display on incoming email:

- Insert: Insert JMail to the beginning of the subject line email to me
- Append: Append JMail to the end of the subject line
- Do not put email to subject line

Handling email sent with a JMail as your FROM address:

- JMail Expired  Do not allow me to send emails using Expired JMail  
 Allow me to send emails using Expired JMail
- JMail Limited  Do not allow me to send emails using limited JMail(when limit has reached)  
 Allow me to send emails using limited JMail(when limit has reached)
- JMail Disabled  Do not allow me to send email using disabled JMail  
 Allow me to send email using disabled JMail

## Change Your SpamJadoo Status

As mentioned in the Getting Started Guide, SpamJadoo operates in five modes: Active, Greylist, Passive, Silent and Pass Through. You can switch between these five settings by changing the status. This change will only effect your individual Email account.

Status:

- Active: Unknown senders must validate themselves in order to send email to me
- Greylist: Unknown senders will be rejected with a 450 smtp error of specified amount of time
  - Send challenge to unknown sender.
- Passive: Accept email from everyone but add '[UNKNOWN:]' to the subject line from unknown senders
  - Insert text [UNKNOWN:] to beginning of subject line
  - Append text [UNKNOWN:] to end of subject line
  - Send Challenge Mail.
  - Additional Action
    - Forward Unknown Emails To @dil.in
    - Move to Quarantine Folder (Delete mail older then 7 days).
- Silent: Accept all email
- Pass Through: Accept all email. Do not add to my white list.

## Show/Hide Challenge Settings :

### Change Your Email Subject

The Email Subject mentioned in this user setting is for your Challenge / Response message. You see the default setting below. However, you can change this subject to whatever phrase you want. Try to be nice and pleasant here since you do want them to respond to your challenge.

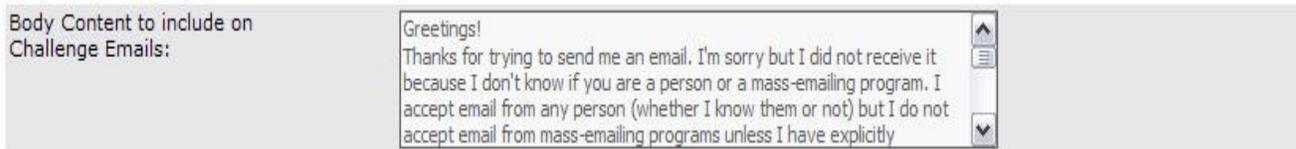
Subject to include on  
Challenge emails:

Data Infosys is protected by spamjadoo.com , Please re-send your email to me

### Change The Main Body Of Your Challenge / Response Invitation

This is the main body of your message that explains to Invalidated users what is going on. This is a key message to make sure sets the right tone for senders you want to respond to your Challenge and

Response. You see the default below, but this can be changed as you desire.



## Change The Text of Challenge Message

This is the actual text from the Challenge page that is set to new users when they first send you email. Remember you just bounced their email and have sent a message that explains why you did that. This message is seen on the actual Challenge page and needs to be carefully worded. You can change this section to say whatever you think is appropriate.



## Change The Text of Message Once Correct Response Is Received

This is the message that will be sent if they get through the validation process that informs them they can now send email to you without being challenged. Be sure to thank them for the effort that they just went through. You will also need to remind them to resend their original email since you did not receive it. SpamJadoo bounces - never accepts any email from invalidated senders when in active mode. The exception to this rule is when you have created a JMail address and specifically made it a public email address or removed the Challenge / Response feature.



## Change The Already Validated Message

This is the message that is sent whenever someone tries to validate themselves a second time. The message informs the sender that they are already in the database. Once again it can be worded as you choose.

Content to display if user is already in your pre-approved list:

You're already in my database. You should be able to send me email. There is no need to validate yourself. I already know you are a person.

## Change The Need Correct Response Message

This message is sent to the user that is going through the validation process but for some reason does not type in the correct response to the challenge. This message will be sent to help them understand what is happening and should encourage them to try again.

Failed WebPage Contents:

This page is only displayed if you did not type in the letters that are displayed. Maybe you missed the caps lock key or something. Use your back button and try again,,

## Add Your Own Comments

The last text box is an area for you to add any comments that you what to have in addition to the messages that have been sent above.

Comments:

Save

Reset

## Show/Hide Bayesian Filter

In Show/Hide Bayesian filter a user can apply Bayesian filter on his/her mailbox.

If users Apply Bayesian filter and checks the option 'If identified as a spam' JUNK is added before the subject of the receiving mail. If user checks 'Drop the Mail' option, user will not receive spam emails.

### Hide Bayesian Filter

- Apply Bayesian Filtering Before Delivering Mails to inbox**
    - If Identified as a spam, add [ **junk** ] in subject.
    - Drop the Mail
- 

## User View All Quarantine Help

### Purpose of View All Quarantine Screen

Since the main user Dashboard only gives you the ability to set your account to passive mode and move [Unknown] incoming emails to quarantine folder. But you also need to view the list of mail which is in your quarantine folder. We do this through view all quarantine page by selecting the particular date of email.

### View All Quarantine Screen

This screen will show you by default current date quarantined mail list. You can view a different date quarantined mail list by selecting the date in given date option and click on the search button to view the

list. You can move any email or delete it from this screen.

Search Result								
Quarantine								
From	Subject	Mail Size (KB)	Date/Time	Popicy	Scope	Send To Inbox	Delete	
inv-list@earnpals.com	Hi	1103	29/08/2006 09:58:00 AM	P U S	E D S	Send	X	
inv-list@earnpals.com	Hi	1100	29/08/2006 12:57:00 PM	P U S	E D S	Send	X	
bb5@mail.gmail.com	Re: information	43027	29/08/2006 01:52:00 PM	P U S	E D S	Send	X	
ccare.rajasthan@hutch.in	Ganesh Chaturthi greetings	403419	29/08/2006 03:30:00 PM	P U S	E D S	Send	X	
bounce-cscommunity-16214463@list.cramsession.com	\$30 off all practice exams for 3 days only.	8433	29/08/2006 04:46:00 PM	P U S	E D S	Send	X	
563450-dheeraj.jain=soft.dil.in@lists.techtarget.com	Mr. Know-IT-All's Oracle Security Quiz	2223	30/08/2006 06:35:00 PM	P U S	E D S	Send	X	
bounce-cscommunity-16214463@list.cramsession.com	Hurry. \$30 off all practice exams ends tomorrow	8442	30/08/2006 09:29:00 PM	P U S	E D S	Send	X	
prakash@anilspecialsteel.com	Anil Steel	5794	29/08/2006 03:59:00 PM	P U S	E D S	Send	X	
bounce-cscommunity-16214463@list.cramsession.com	Last chance: \$30 off practice exams ends at 5 p	8450	31/08/2006 04:08:00 PM	P U S	E D S	Send	X	
563272-dheeraj.jain=soft.dil.in@lists.techtarget.com	Ask the Oracle Expert: RAC performance issues a	23965	31/08/2006 06:48:00 PM	P U S	E D S	Send	X	

## Getting Started With SPAMjadoo

### Understanding The SpamJadoo Difference

Before getting started using your new JMail addresses you will need to understand how this system works and what that means for you the user. On the surface, using SpamJadoo Mail addresses will be just like using any email address. In fact, you can use it exactly like a traditional email address. However, if that is all you do you will not be experiencing the power or the protection of The SpamJadoo.

One of your primary goals in using SpamJadoo is to stop the flood of SPAM that you have been getting using your traditional email address. If you are like most email users today, you spend too many hours wading through unwanted and time wasting junk mail. Wouldn't it be nice if you could make all of this SPAM just disappear. It would be even better if you could keep new SPAMMERS from getting their messages to you. Well that is exactly what The SpamJadoo was designed to do. SpamJadoo will block unwanted emails from ever arriving in your inbox. In fact, Titan Key will block unwanted emails

from every arriving to your Internet Service Providers network. This will ultimately mean more bandwidth for you to enjoy the Internet.

If that is all SpamJadoo did I am sure you would be happy. However, that is just the beginning of the how using SpamJadoo is going to change your email experience. Your email address is no longer just a traditional Internet email address - it is now a JMail address. What is a JMail address? It is an email address that is protected by The Titan Key. It is an email address that allows you to choose who can send you email. It is a new kind of email address that is LOCKABLE. So what does having a lockable JMail address do for you? Let's consider how you normally use email and suggest ways that your new JMail addresses (that's right addresses) can help improve your email experience.

## Preparing To Use SpamJadoo

Initially you will be using your JMail address just like you would a traditional email address. However, you will want to do a few things to get prepared to unlock the power of using SpamJadoo. Let's consider how you normally use your email for a moment. Probably one of your primary uses of email is to communicate with friends, family, or people you do business with. For many email users around the world this modern form of communication has replaced writing letters.

Another real common use of email is to send and/or receive newsletters. This is another form of communication that has greatly benefited from the power of the Internet. I have many friends who now regularly communicate with their family and friends by sending out a monthly newsletter. Most major news and magazine publications now have an online version available via signup from the Internet. Many times these are delivered to you as a link in an email.

Perhaps one of the most hyped use of the Internet is to shop online. It is also a trend that has slowly caught on and is now consider commonplace. In fact, many of you might find it convenient to order things online. However, newsletters and online shopping are two great ways that SPAMMERS find out about your email address and start sending you unwanted emails. So this is an area where SpamJadoo can really help you out. You can setup specific JMail addresses for each newsletter or magazine you subscribe to. Then

only that organization can send you email using that JMail address. They can sell or give away your address, but no one else will be able to use it unless you specifically allow them to.

How many of you in sales and marketing are using email as a way of gather and communicating with your new business leads. Wouldn't it be nice to be able to monitor exactly what leads come in from your various marketing efforts? With JMail addresses you can create a unique JMail for each marketing or sales event. Then anyone who uses that JMail address you will know was a lead from that particular event. You can even make the JMail address only good for a specific period of time.

Are you worried that some email will not get through to you? Well remember, you can always create a few public JMail addresses that you can handout that are wide open. This allows you to publish a public JMail address on your business card and still be protected. If anyone sends you email to your public JMail address and you no longer want to communicate with them you can quickly tell SpamJadoo to stop accepting email for that user while continuing to communicate with others using the same address.

So that should get you started thinking about how you can use JMail addresses. Now let's look at what you should do to get started using your new SpamJadoo JMail addresses.

## Step One - Start Out In Silent Mode

The best approach for someone that is converting an existing email address into a JMail address is to set SpamJadoo to operate in Silent Mode. In the mode of operation, you can start letting SpamJadoo learn who you send email to. SpamJadoo begins to add all of your outgoing email addresses to your personal whitelist of approved senders. Otherwise in Silent Mode there is no difference for using your traditional email address. Anyone can send email to you and you will receive as normal.

## Create A Few Useful JMail Addresses

Another good thing to do while you are operating in Silent Mode is to create a few new JMail addresses for later use. For example, if you want a public JMail address to use so that you can give anyone you meet that email then create a public JMail. Your current JMail address is by default a public JMail address. You might also want to create a couple private JMails that you will only give out to a select group of people you want to send to you. JMails are easy to create and there is no limit to the number you can have associated with your primary JMail address. You might start thinking about how you will use JMails to control of your Internet email communication.

## Import Your Existing Email Address Book

Another important task you will want to do early on is to import any existing emails from your email address book into your pre-approved whitelist. This task is very simple especially if you are using Outlook or Outlook Express. Don't worry if you are not using one of those two email clients. You can always upload any email addresses as a text file through our Import Addresses feature within the User Dashboard.

## Build A List Of Your Newsletter Email Addresses

Start putting your newsletters into a separate folder until you have all of your regular ones collected in a folder. Once again, if you use Outlook or Outlook Express you can easily add these addresses to your whitelist through our [handy utility](#) . Otherwise, you will need to put these addresses into a single text file and use the import addresses feature to add all of your newsletters to your whitelist.

## Step Two - Switch To Passive Mode

By this time you should have all of your regular email addresses stored in your whitelist and are ready to move to the next phase of turning on the power of SpamJadoo. You can now switch your operation mode to Passive Mode. In this mode SpamJadoo functions just like Silent mode, except it now begins placing "UNKNOWN" into the header of any incoming email message that is not already in your whitelist.

You can easily see these emails and determine if they are someone you want to communicate with. If they are you can change that address to a pre-approved status easily in your Dashboard. If you can see that they are a SPAMMER you can change the status of that email address to SPAMMER. Titan Key still let their email pass through until you go to Active Mode. At that point SpamJadoo will automatically start blocking any mail from that particular email address.

Other than marking emails with unknown this is the biggest change in Passive Mode.

## Continue Using Email As Usual

How long you operate in Passive Mode is up to you. SpamJadoo will continue to mark incoming emails that it can not validate as "UNKNOWN". You should soon notice that almost all of the email SpamJadoo marks as "UNKNOWN" is from a SPAMMER sending you unwanted emails. A few might be from someone you want to get email from, so you will need to mark them as pre-approved during this phase of using SpamJadoo. Once you mark them as pre-approved in your Dashboard the "UNKNOWN" tag will no longer be added to emails from this address.

## Examine Your Incoming Emails For Unknowns

Okay, you now have been using your JMail address for long enough. You understand how it works. You have been examining your incoming emails for "UNKNOWN" and have a good understanding of how is sending you unwanted emails. You also have been looking at your Dashboard and seen how Titan Key is placing addresses into the various categories. Anyone you send email to will be added to your pre-approved whitelist and will appear in that area of your Dashboard. Anyone mark as unknown will approve in that area of your Dashboard. Anyone you have marked as a spammer will appear in the SPAMMERS section of your Dashboard.

Enough already - I want the SPAM to go away. So you are ready to start letting SpamJadoo do what it was designed to do - block

unwanted emails. You are ready to go activate your SpamJadoo protection.

### Step Three - Switch to Active Mode

Now you can go to the Dashboard and change SpamJadoo's mode of operation to active. At this point things begin to change. First, only those addresses that are on your whitelist as approved senders can send you email in the regular fashion. Second, any address you have marked as a SPAMMER will automatically be blocked and you will not see anymore of their emails again. Everyone one else sending you email will have two things happen the first time they try to send you email.

First, SpamJadoo will reject their email and return an UNKNOWN SENDER error code. Second, SpamJadoo sends a validation invitation to the address that tried to send you email. If it is someone who actually exists and not an automated SPAMMER program they can respond to your validation invitation and go through a challenge / response validation process. Once they successfully respond to your validation challenge they get added to the validated senders section of the SpamJadoo database and they are now approved senders on your whitelist.

Remember, anyone you send email to is automatically added to your whitelist as a pre-approved sender. One way to avoid new senders getting a challenge response message would be to send them an email first. This opens up the communication channels through SpamJadoo. Another way would be to start using your new JMail addresses.

### Start Giving Out Your JMail Addresses

Okay, now is the time you start giving out your JMail addresses. If you are going to sign-up for a new newsletter or online magazine, create a special JMail just for that purpose. If you create a unique JMail for each new newsletter you want to receive you can ensure that the JMail address you provide can only be used to send you the newsletter you subscribed to. Even if they were to sell or give away

your address it will not work for anyone else unless you want it to work.

If you are a business person create a public JMail and have that address printed on your business card. Now anyone that sends to that JMail address will not receive a Challenge / Response validation request. This allows you to continue doing business communications without interruption. However, if you ever start getting emails from someone you don't want to receive email from, you can do one of two things.

One, you can force that person to go through a validation process - in case they are a real person. Two, you can just mark their email address as a SPAMMER and you will no longer get anything from that particular address.

If you start getting lots of unwanted emails you can lock that particular JMail address (you will be able to see which JMail the sender was using) and only those approved senders can still use the JMail address. Anyone new will just have their emails rejected. If it really gets out of hand you can disable that JMail address, create a new one and start using the new address. You are in control and now through the power of The SpamJadoo you have options at your fingertips to allow you to take charge of your email.

## Check Your Dashboard On A Regular Basis

During the first few days and weeks you start using SpamJadoo in active mode you will want to check the Dashboard daily to see what is going on. Gradually, you will probably notice that you don't go to the Dashboard as often as before. This is because most of the time SpamJadoo will just work and you will not have to do anything. Soon you will only go to the Dashboard to create a new JMail or change the status of a sender's address or make changes in your personal Dashboard settings. Now instead of spending your time deleting SPAM, the power and protection of SpamJadoo will provide you more time to do what you need or want to do.

## Rethink How You Use Email

SpamJadoo's difference does require you to rethink how you use email. Also with just a little thought on your part you can begin to come up with new ways to use JMail addresses. Now you are really starting to take advantage of the power of SpamJadoo. You have flexibility to use email in ways that you do not with traditional email.

## Enjoy The Protection and Freedom of SpamJadoo

SpamJadoo will protect your incoming email and free you from the burdens of SPAM. Using SpamJadoo will also free up valuable bandwidth and resources for your service provider. This in turn should make your overall user experience with your service provider better. So now instead of having to change ISPs and throw away all of those old email addresses that are mostly receiving SPAM, you can reclaim them.

Welcome to the SpamJadoo family of users. We hope your experience using SpamJadoo will be as positive as ours.

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